

Equality, Diversity, Cohesion and Integration (EDCI) impact assessment

As a public authority we need to ensure that all our strategies, policies, service, and functions, both current and proposed have given proper consideration to equality, diversity, cohesion, and integration. In all appropriate instances we will need to carry out an equality, diversity, cohesion, and integration impact assessment.

This form:

- can be used to prompt discussion when carrying out your impact assessment
- should be completed either during the assessment process or following completion of the assessment
- should include a brief explanation where a section is not applicable

| Directorate: Adults and Health | Service area: Care Delivery: Care Homes | | | | | |
|---|---|--|--|--|--|--|
| Lead person: Vic Clarke | Contact number: | | | | | |
| Date of the equality, diversity, cohesion 10 April 2024 | Date of the equality, diversity, cohesion, and integration impact assessment: 10 April 2024 | | | | | |
| 1. Title: Adults & Health – In House Care Homes Service Review: Knowle Manor and Dolphin Manor, post consultation recommendations report. | | | | | | |
| Is this a: | | | | | | |
| Strategy / Policy X Servi | ce / Function Other | | | | | |
| If other, please specify: | | | | | | |

2. Members of the assessment team:

| Name | Organisation | Role on assessment team For example, service user, manager of service, specialist |
|------------------|--------------|---|
| Shona MacFarlane | LCC | Deputy Director Adult Social Care |
| Karla Gallon | LCC | Head of Service, Care Delivery |
| Vic Clarke | LCC | Project Manager |
| | | |

| 3. Summary of strategy, policy, service, or function that was assessed: | | | |
|---|--|--|--|
| Proposals that Knowle Manor residential care home in Morley is closed and Dolphin Manor residential care home in Rothwell is repurposed. If a decision is made to close and repurpose the care homes, the long stay residents will be supported to find alternative suitable, quality accommodation that meets their individual needs. This will be carefully planned and carried out professionally, sensitively, and safely, in accordance with the Council's Care Guarantee. The programme would continue to work closely with all affected staff and Trade Unions with a view to retaining and redeploying staff into other council services, so their good practice is retained. This paper outlines the Equality Impact Assessments that have been carried out in the context of these proposals to ensure that they do not unfairly impact on people from the different equality groups. It has been completed as a parallel process to the consultation on the proposed changes. | | | |
| | | | |
| 4. Scope of the equality, diversity, cohesion, and integration imp (complete - 4a. if you are assessing a strategy, policy, or plan and 4b assessing a service, function, or event) | | | |
| | | | |
| 4a. Strategy, policy, or plan (please tick the appropriate box below) | | | |
| The vision and themes, objectives or outcomes | | | |
| The vision and themes, objectives or outcomes and the supporting guidance | | | |
| A specific section within the strategy, policy, or plan | | | |
| Please provide detail: | | | |
| | | | |
| 4b. Service, function, event please tick the appropriate box below | | | |
| The whole service (including service provision and employment) | | | |
| A specific part of the service (including service provision or employment or a specific section of the service) | | | |

| Procuring of a service (by contract or grant) | |
|---|--|
|---|--|

Please provide detail:

This EDCI Impact Assessment will consider and assess the impact of the options for:

- Current long stay residents at Knowle Manor and Dolphin Manor
- Family / Carers of the service users outlined above
- Future service users in relation to both care homes
- Local Communities in the affected areas

A separate EDCI Impact Assessment is completed that focuses on organisation change and potential impacts on equality characteristics of the affected staffing workforce.

This EDCI Impact Assessment is intended to support the decision-making process by:

- Identifying the potential positive and negative impact of any changes/ decisions on each protected characteristic.
- Setting out actions to minimise/ mitigate any adverse impacts.

Proposals have been subject to Equality Screening, and this concluded that the proposed options will potentially give rise to equality impacts particularly for those older and disabled people, their families and carers, whose home is currently provided by the in-house service. Staff will also be affected, particularly women who make up a high proportion of the affected workforce.

Should agreement be given to progress with the proposals, an implementation plan will be developed in line with the Assessment and Closure Protocol. This would show how any closures would be managed over the timescales and how residents, relatives, and carers, and staff are to be supported to safeguard human rights and minimise distress and maximise the benefits to individuals. This will relate particularly to the monitoring arrangements in relation to the proposed changes.

5. Fact finding – what do we already know

Make a note here of all information you will be using to carry out this assessment. This could include previous consultation, involvement, research, results from perception surveys, equality monitoring and customer/ staff feedback.

(priority should be given to equality, diversity, cohesion, and integration related information)

Leeds Demographics

In 2021, Leeds ranked second for total population out of 309 local authority areas in England, maintaining the same position it held a decade ago. The population size has increased by 8.1%, from around 751,500 in 2011 to 812,000 in 2021. This is higher than the overall increase for England (6.6%), where the population grew by nearly 3.5 million to 56,489,800. At 8.1%, Leeds' population increase is higher than the increase for Yorkshire and The Humber (3.7%).

Overall, in England, there has been an increase of 20.1% in people aged 65 years and over, in Leeds there has been an increase of 15.7% in people aged 65 years and over.¹

¹ Leeds population change, Census 2021 – ONS

Higher numbers of older people live in the city's outer areas, although this will change over the coming years because of having a far more ethnically diverse older population, a greater number of who live in inner-city areas.

Demand for universal and preventative services for older people is expected to continue to grow, in line with the ageing profile of the city's population (in particularly people age 80+) and as such our investment will be maintained in the medium to long term in this area. In respect of dementia, given likely increases in prevalence, continuing success at diagnosis and connecting people to support, this is likely to be either a steady market, or for there to be growth, particularly after 2020².

The 2021 Census 5.6% of Leeds residents identified their ethnic group within the "Black, Black British, Black Welsh, Caribbean or African" category, up from 3.4% in 2011. The 2.1 percentage-point change was the largest increase among high-level ethnic groups in this area. In 2021, 79.0% of people in Leeds identified their ethnic group within the "White" category (compared with 85.1% in 2011), while 9.7% identified their ethnic group within the "Asian, Asian British or Asian Welsh" category (compared with 7.8% the previous decade).

The percentage of people who identified their ethnic group within the "Mixed or Multiple" category increased from 2.6% in 2011 to 3.4% in 2021.

Leeds population broken down by religion or belief is 42.3% Christians, 7.8% Muslims, 1.2% Sikh. 0.9% Jewish, 0.8% Hindu, 1.1% Buddhist 0.4% and 40.2% no religion or 5.8% not stated.

In 2021, 4.3% of Leeds residents (aged five years and over) reported providing up to 19 hours of unpaid care each week. This figure decreased from 7.0% in 2011.

In 2021, just under 1 in 50 people (1.7%) reported providing between 20 and 49 hours of unpaid care each week, compared with 1.5% in 2011. The proportion of Leeds residents (aged five years and over) that provided at least 50 hours of weekly unpaid care decreased from 2.7% to 2.6%.

The decrease in the proportion of people (aged five years and over) providing up to 19 hours of weekly unpaid care in Leeds (2.7 percentage points) was similar to the decrease across Yorkshire and The Humber (2.7 percentage points, from 7.1% to 4.4%). Across England, the proportion fell by 2.8 percentage points, from 7.2% to 4.4%.

Census 2021 was undertaken during the coronavirus (COVID-19) pandemic. This may have influenced how people perceived and managed their provision of unpaid care, and therefore may have affected how people chose to respond. Caution should be taken when making comparisons between 2011 and 2021 because of changes in question wording and response options.³

The census 2021 found that of people with a long-term health problem or disability, including conditions or illnesses relating to old-age, 7.6% of Leeds residents are disabled under the equality act and had day to day activities limited a lot, and 10.4% of Leeds residents are disabled under the equality act and had day to day activities limited a little. 82% were not disabled.⁴

For the first time, the 2021 Census gathered local level information about sexuality. The proportion of the population that identifies as lesbian or gay is 1.56% bisexual is 1.92%, other sexual orientations is 0.47% 88.42% are heterosexual and 7.33% did not answer.⁵

The number of people in Leeds age 65+ with a dementia diagnosis recorded on GP registers (March 2024) is 6,534, but estimates say this could be higher at 9172.6

EDCI impact assessment

Template updated January 2014

² Microsoft Word - Appendix A - IMPS v5 FINAL 9July2019 - formatted.docx (leeds.gov.uk)

³ How life has changed in Leeds: Census 2021 (ons.gov.uk)

⁴ Disability age standardised - Census Maps, ONS

⁵ Sexual orientation - Census Maps, ONS

⁶ Primary Care Dementia Data, February 2024 - NHS England Digital

The number of people living with dementia has been almost level for the past two decades. Contrary to the expectation that increasing life expectancy means increased dementia prevalence, the evidence from the Cognitive Function in Ageing Study is that the increase in older people has been offset by improved population health. Despite this, dementia is the biggest single cause of female death in the city and demand for dementia diagnosis and early/preventive support has still increased since 2012. This is because of increased public awareness, improvements to the diagnosis pathway and the imperative to reduce waiting times.⁷

There are relatively small numbers of people with more complex needs in dementia; in recent years, service providers have noted an increase in these numbers, and concerns have emerged for people unable to leave hospitals because of difficulties finding long-term care. 'Complex needs' is a broad definition which includes, unmet emotional and psychological needs which can cause distressed behaviours such as agitation and aggression; and/or the combination of dementia and physical frailty as people live longer with several long-term conditions. The local care economy has struggled to keep pace, given funding and recruitment challenges. This, more than absolute numbers of people with dementia, is proving the important issue to address.

The 2016 Health Survey for England found that in the least deprived areas, 22% of people aged over 65 years needed help with activities of daily living. But in the most deprived areas, 43% of people did⁸.

Of the people estimated to be living in the 10% most deprived areas of Leeds, 26% (nearly 48,500 people) are aged 50+, 11% (20,500 people) are aged 65+, and 1.5% (2,800 people) are aged 85+.

Many citizens in the over 65 age group continue to contribute to the economic prosperity of Leeds and the social fabric of its diverse communities. This is reflected in the number of people who continue to work beyond 65 either in paid employment or as volunteers. 15.5% of people employed in Leeds are aged 65 years or older. As noted above, the over 65-year-olds who act as informal or family carers also play an important part in our society.

Over the last five years, the Lloyds Bank UK Consumer Digital Index has used the behavioural data of 1 million people and interviewed almost 7,000 consumers, to create the UK's largest measure of digital capability. This year finds that an estimated 7% of the UK population are still offline and 9 million struggles to get online by themselves⁹.

Healthwatch Leeds report Digital Inclusion in Leeds: How does it feel for me, Autumn Check In, Oct 2020¹⁰ provides valuable insights into the need for consideration of digital inclusion in ensuring access to health and social care services.

Research

The Better Lives strategy is the Council's strategy for people with care and support needs. Previous reports to both Executive and Scrutiny Boards as part of the Better Lives Programme have documented how the aspirations of people with care and support needs have changed over time and that there is a strong and increasing desire to remain living in one's own home for as long as possible. As such a key aspect of the *Better Lives* strategy includes a continuous review of the Council's in-house services for older people with the focus being on how they meet both current expectations and crucially how they can contribute to maximising people's independence, recovery, and rehabilitation in the future.

⁷ Living with Dementia in Leeds Report Appendix 8.1 250920.pdf

⁸ Health Survey for England, 2016 - NHS Digital

⁹ Understanding digital exclusion – 100% Digital Leeds (wordpress.com)

¹⁰ Digital-inclusion-report-October-2020.pdf (healthwatchleeds.co.uk)

Previous reviews as part of the Better Lives Programme phases 1, 2 and 3, have evidenced that demand for traditional forms of residential care for older people have continued to reduce with a switch to greater demand for models of care that provide housing-with-support such as extra care housing. This has meant that between 2011 and 2016 and again in 2021 a number of in-house care homes closed.

In addition to the above, the EDCI considers data from the following:

- Key strategies and policies relating to the proposals, including the Better Lives Strategy, Health and Wellbeing Strategy, and the Best Council Plan 2020 2025.
- Quantitative information relating to the profile of current residents and carers.
- Quantitative information relating to the profile of alternative provision.

Consultation

As above, previous phases of the Better Lives Programme which have seen the closure of care homes have included detailed consultation and equality impact assessments, which have been considered as part of this assessment.

For these proposals, detailed consultation has also been carried out, and the Consultation Findings Report has been considered as part of this assessment, available as Appendix 3 of the Executive Board report.

Are there any gaps in equality and diversity information. Please provide detail:

Adult Social Care, where possible, will obtain equality information around the profile of each resident and determine the likely impacts given that profile. Due regard will be taken of this information during the implementation phase, should these proposals be agreed. A review of the impact will also be undertaken post implementation, considering any impact on equality groups.

Action required:

As above subject to a decision to close the two care homes:

- Obtain full equality information around the profile of each affected resident and determine the likely impacts given that profile.
- Review any identified impacts post implementation.

| 6. Wider involvement – have you involved groups of people who are most likely to be affected or interested |
|---|
| be affected or interested |
| X Yes No |
| Please provide detail: |
| Detailed consultation on the proposals took place: Monday 8th January 2024 - Friday 29th March 2024. The aim of the consultation was to consult with those directly affected, the existing residents of care homes and their families and carers. |
| As part of the consultation a questionnaire has been used to capture responses to the proposals. The aim was to: |
| Capture people's responses to the proposed changes |

• Determine the impact on individuals and how this might be reduced as plans are developed.

The findings from the consultation are outlined in full in the Consultation Findings Report appended to the Executive Board Report.

Action required:

Ongoing engagement with all affected stakeholders will continue to take place throughout the process. This will include:

- Inform all affected stakeholders of the recommendations in the report to Executive Board following consultation.
- Inform all affected stakeholders of the outcome of the Executive Board decision.

Should the decision be taken to approve the recommended closure of Knowle Manor and the repurposing of Dolphin Manor, this will also include:

- On-going engagement with service users / families and carers as part of Assessment and Transitions including reviews post transition to alternative provision.
- Consult with Trade Unions, Hold Preference Meetings, make Deployment Decisions, Staff notified of matches and meeting held to discuss options (if no match) as part of the Managing Staff Reductions (MSR) Policy.
- Other Employment Opportunities within LCC Continual refreshing of information, signposting of other employment opportunities / roles to staff at risk
- Ongoing updates to wider stakeholders and elected members as appropriate.

| 7. Who may be affected by this activity? | | | | |
|--|----------------------|-----------------------|--|--|
| please tick all relevant and significant e that apply to your strategy, policy, servi | | eholders and barriers | | |
| that apply to your strategy, policy, servi- | oc, or fullotion | | | |
| Equality characteristics | | | | |
| | | | | |
| X Age | X Carers | X Disability | | |
| | | | | |
| X Gender reassignment | X Race | X Religion | | |
| | | or Belief | | |
| X Sex (male or female) | X Sexual orientation | | | |
| Sex (male or female) | Sexual orientation | | | |
| | | | | |
| χ Other | | | | |
| Other can include – marriage and civil partnership, pregnancy and maternity, and those | | | | |
| areas that impact on or relate to equalit | | 5 · | | |
| being) Please specify: | | | | |
| i icase specify. | | | | |

The following provides an overview of the relevance of the proposals to the equality characteristics and where identified, action to mitigate any impact should the proposals be approved.

Age: The long stay provision at the care homes is predominantly for older people of the 65+ age group.

Action to Mitigate:

- Ensure that the assessment and transition to alternative provision is carried out in accordance with the Council's Care Guarantee and Assessment and Protocol, which are developed in consideration of the needs of older people and people living with dementia.
- Ensure that the assessment and transfer is managed by a qualified team of social workers who are fully conversant with the needs of residents, including people with dementia.
- Family members to be involved in the transfer process including the choice of an alternative provision.
- The continued wellbeing of people who had moved into new services to be monitored by reviews after three, six- and twelve months following transfer.

Carers:

Carers and families were involved in the consultation process and supported to identify their needs to allow them to continue supporting their cared for. This engagement will continue throughout any implementation of proposals, and the Council will seek to identify changes which promote independence and choice and facilitate support for carers

Action to Mitigate:

• Carers / family members to be involved in the assessment and transfer process including the choice of an alternative provision.

Disability: By the nature of the residential long stay care home provision, residents at Knowle Manor and Dolphin Manor are older people and have impairments associated with ageing.

Actions to Mitigate:

- Ensure that all residents and affected service users are supported to find suitable, quality alternative provision that meets their individual needs.
- The council will continue to consider how it can play a role in ensuring the need for specialist provision in key areas is met. This includes ensuring the increasing need for dementia services and intermediate care is met.

Sex: Statistical data of current residents at Knowle Manor and Dolphin Manor suggest that the service has a high proportion of female residents.

Action to mitigate:

Suitable alternative provision will be provided to people irrespective of, but with respect
for gender specific needs and this will be taken into consideration in any needs
assessment.

Race: No specific issues have been identified in relation to race.

Action to mitigate:

 Suitable alternative provision will be provided to people irrespective of, but with respect for race specific needs and this will be taken into consideration in any needs assessment.

Religion or belief: No specific issues have been identified in relation to religion or belief.

Action to mitigate:

• Suitable alternative provision will be provided to people irrespective of, but with respect for religion and belief, and this will be taken into consideration in any needs assessment.

Sexual orientation: No specific issues have been identified in relation to sexual orientation.

Action to mitigate:

Suitable alternative provision will be provided to people irrespective of, but with respect
of their sexual orientation, as this will be taken into consideration in any needs
assessment

Gender reassignment: No specific issues have been identified in relation to gender reassignment.

Action to mitigate:

Suitable alternative provision will be provided to people irrespective of, but with respect
of their gender reassignment, as this will be taken into consideration in any needs
assessment.

Socio-economic Status: The socioeconomic status of those affected is not known (see Any Gaps section above).

Action to mitigate:

Suitable alternative provision will be provided to people irrespective of, but with respect
of their socio-economic status, as this will be taken into consideration in any needs
assessment.

Financial Exclusion (poverty): The financial exclusion status of those affected is not known (see Any Gaps section above). However, during consultation some respondents raised concern about the financial impact of the proposals.

Action to mitigate:

- The Council is committed to ensure that no individual is disadvantaged because of the proposals. The Care Guarantee would be used to give assurance that where the Council is currently contributing towards a resident's care home fee there will be no financial detriment to the resident or carer/family in choosing a new care home from the Council's quality framework list. Any proposed transfer to a care home not on the Council's quality framework list will be considered on an individual basis and may incur a top-up fee. The Council will not pay any non-care supplement relating to enhancements that a care home may offer (such as a larger room).
- Carers / family members to be involved in the assessment and transfer process including the choice of an alternative provision.

Unemployment: The unemployment status of those affected is not known (see Any Gaps section above).

Action to mitigate:

As per above.

Residential Location: Concerns were raised about the impact on the ability of family / carers to visit relatives easily within their local community should the homes be closed, and that closing the homes would limit people's choices of quality provision in their local area and could lead to insufficient provision compared to demand in the future.

Mitigation action:

- Based on supply and demand analysis of residential care provision in the city currently and to 2028 in line with forecast population growth of older people, there is an oversupply of residential provision.
- Support all those affected to transfer to suitable alternative provision that meets their individual needs, and the needs of their family / carers.

Family Background: The family background status of those affected is not known (see Any Gaps section above).

Action to mitigate:

Suitable alternative provision will be provided to people irrespective of, but with respect of their family background status, as this will be taken into consideration in any needs assessment.

Skills or Education: The skills or education status of those affected is not known (see Any Gaps section above).

| Action to mitigate: Ensure ongoing engagement is offer channels. | red through a variety of methods and not just online |
|---|--|
| Stakeholders | |
| X Services users | X Employees X Trade Unions |
| X Partners | X Members X Suppliers |
| Other please specify | |
| Potential barriers | |
| X Built environment services | X Location of premises and |
| X Information and communication | X Customer care |
| X Timing | X Stereotypes and assumptions |
| X Cost | X Consultation and involvement |
| X Financial exclusion | X Employment and training |
| | ategy, policy, services, or function ependent Sector |

Please specify

Built environment: Older people, people with physical disability or people living with mental health issues are likely to find changes more difficult to cope with both physically and mentally in terms of changes in routine and to their care needs. The built environment may dictate some of these changes.

Mitigating Action:

 An assessment of every service user will be undertaken in accordance with the Assessment and Closure Protocol and the recommended ways to minimise stress factors will be put in place.

Location of premises: The alternative services people move to may have an impact on those who have lived at the care home or used a particular short stay or respite service for a considerable length of time, and who have long established links to the local area. Residents may have strong friendships and be fearful of the impact of the proposed changes on their lives, and whether they are able to maintain the relationships they have established. It may also impact on carers and relatives and whether they can maintain regular visits due to any potential greater distances to travel and associated costs.

Mitigating Action:

• Focus on local alternative provision and consider methods of ensuring continued contact between people, in line with the Assessment and Closure Protocol.

Information and Communication: Some residents may not be able to make their own decisions or may need one-one help in understanding the proposed changes. Some people may not be able to access online methods of communication.

Mitigating Action:

- Clear and timely communication to all residents and family / carers, particularly regarding information about alternative provision.
- Independent advocates will be available for those who need one.

Customer Care and staff training: Staff will play a lead role in understanding the concerns of residents and service users, helping them understand the proposed changes and helping them make the right decisions for themselves.

Mitigating Action:

• Provide appropriate support to staff through awareness raising events.

Timing: Many residents and their family / carers said during the consultation that they did not want to move to a new care home at this point in their lives. The move to alternative provision is a process that some may feel takes too long or too short a time accordingly to their particular needs.

Mitigating Action:

- An assessment of every service user will be undertaken in accordance with the Assessment and Closure Protocol and the recommended ways to minimise stress factors will be put in place.
- Ensure that nothing happens suddenly or unexpectedly and that moves to alternative services take place in a timescale that those affected are comfortable with in accordance with the Assessment and Closure Protocol.

Cost: There is a risk that the changes to care provision could increase social inequality among

older people as some users may be financially worse off because of a move.

Mitigating action:

- Ensure alternative provision is available and bookable in advance to meet carer and service user needs including consideration of at home services.
- Ensure that a full benefit and financial review is undertaken as part of the service user assessment to ensure any financial detriment with respect to the care costs is negated in keeping with the Care Guarantee.

Consultation and Involvement: Some residents may not be able to make their own decisions or may need one-one help in understanding the proposed changes. Some people may not be able to access online methods of communication.

Mitigating Action:

- Clear and timely communication to all residents and family / carers, particularly regarding information about alternative provision.
- Independent advocates will be available for those who need one.

Stereotypes and assumptions: Assumptions may be made in connection with residents and service user's needs.

Mitigating Action:

- A full reassessment of all service users and carers will be undertaken by qualified social workers to ensure that current, individual needs are properly understood.
- Individuals and their relatives/carers will be supported by their managers or a dedicated resource to seek appropriate alternative services following a reassessment of their needs and will be given comprehensive information on cost, quality, and all alternatives in order to make an informed decision.

Financial exclusion: See Cost above.

Employment and training: Some service users, family / carers may feel that travelling to alternative provision may impact on their working hours or training opportunities.

Mitigating Action:

 Individuals and their relatives/carers will be supported by their managers or a dedicated resource to seek appropriate alternative services following a reassessment of their needs and will be given comprehensive information on cost, quality, and all alternatives in order to make an informed decision.

Capacity of Independent Sector: Some residents, family / carers responded that they felt the proposals would result in a lack of capacity in alternative provision.

Mitigating Action:

Individuals and their relatives/carers will be supported by their managers or a dedicated
resource to seek appropriate alternative services following a reassessment of their needs
and will be given comprehensive information on cost, quality, and all alternatives in order
to make an informed decision.

8. Positive and negative impact

Think about what you are assessing (scope), the fact-finding information, the potential positive and negative impact on equality characteristics, stakeholders, and the effect of the barriers

8a. Positive impact:

Should the proposals to close Knowle Manor and repurpose Dolphin Manor be approved this may result in the following positive impacts:

- The assessment of those affected may identify alternative provision that better meets the needs of the individual and their family / carer. E.g. moving closer to family
- The sites may prove to be suitable for re-provisioning, providing alternative care and support provision that is undersupplied in the local area.
- Repurposing would mean a joint service across ASC and health providing the individual with a short-term rehabilitation with a view to returning home.
- Closing the sites and achieving the financial saving will mean that other care/support or prevention services do not have to be stopped or reduced, which would reduce capacity in those areas.
- Closing Knowle Manor and repurposing Dolphin Manor and deploying staff into other services or offering new job roles could reduce overall staffing vacancies and provide career opportunities.
- If staff move to care home employment in the independent sector, they will take their high-quality knowledge, skills, and experience with them which would be disseminated.

Action required:

- Monitor assessment and transitions and review outcomes.
- Progress with future use of the sites (subject to a decision to close).
- Ongoing work to consult with staff and Trade Unions through the MSR Policy, with a
 particular focus on potential options for employment within LCC in suitable roles. (Full
 detail in the separate EDCI Organisational Change).

| 8b. Negative impact: |
|---|
| The consultation findings report along with this assessment details several potential negative impacts which could affect protected characteristics, along with proposed mitigations. |
| The themes of these impacts relate to people's health and wellbeing, quality, finance, locality, strategic and methodology and timing impacts. |
| Action required: |
| See EDCI Action Plan below. |
| 9. Will this activity promote strong and positive relationships between the |
| groups/communities identified? |
| Yes X No |
| Please provide detail: |

The proposals won't proactively promote relationships between groups and communities however, equally it should not have a detrimental impact to those relationships as residents, services and family / carers will be supported to find suitable alternative local provision that meets their needs. This includes moving with friendship groups where this is identified as important wherever possible in line with the Assessment Closure Protocol and Care Guarantee. **Action required:** Support those affected to find suitable alternative local provision that meets their needs. including moving with friendship groups where this is identified as important wherever possible, in line with the Assessment Closure Protocol and Care Guarantee. 10. Does this activity bring groups/communities into increased contact with each other? (for example, in schools, neighbourhood, workplace) No Yes Please provide detail: The proposed closure of one care home and repurposing of the other would not bring groups / communities into increased contact with one another. **Action required:** None. 11. Could this activity be perceived as benefiting one group at the expense of another? (for example, where your activity or decision is aimed at adults could it have an impact on children and young people) Yes No Please provide detail: The proposals could be perceived as benefitting those who would benefit from preventative services over those requiring care home provision, because if the homes were not to close, a reduction in prevention services would be the alternative to finding the required financial savings. **Action required:**

Raise awareness to the Executive Board report that the proposals to close Knowle Manor and repurpose Dolphin Manor will not reduce or remove the care of our most vulnerable people now or in the future; the proposals are principally based upon

- insufficient demand for our residential beds and therefore providing the same service at a reduced overall cost which in turn helps the Council support more of its citizens.
- The investment in prevention both enables people to live a good life at home but also reduces demand on the social care service through the provision of alternative services and/or delaying entry to formal care services which saves the council money

12. Equality, diversity, cohesion, and integration action plan
(insert all your actions from your assessment here, set timescales, measures and identify a lead person for each action)

| Action | Timescale | Measure | Lead person |
|--|---------------------------------------|--|-------------------|
| Obtain full equality information around the profile of each affected resident and determine the likely impacts given that profile. Review any identified impacts post implementation. | In line with Implementation Timeline. | Affected residents moved to alternative provision that meet their individual needs. Review of each affected resident post transition considers any identified impacts. | Programme Team |
| Ongoing clear and timely engagement with all affected stakeholders will continue to take place throughout the process. | In line with Implementation Timeline. | Letters and brief to those affected at key stages of the process. Enquiries to consultation via various methods of engagement. Numbers of residents using advocacy services where appropriate. | Programme Team |
| Ensure that the assessment and transition to alternative provision is carried out in accordance with the Council's Care Guarantee and Assessment and Protocol, which are developed in consideration of the needs of older people and people living with dementia. Ensure that the assessment and transfer is managed by a qualified team of social workers who are fully conversant with the needs of residents, including people with dementia. Ensure robust procedures are in place to identify | In line with Implementation Timeline. | A supportive, managed and coordinated transition of residents to alternative accommodation / service provision. Minimised risk to health and well-being of residents and carers brought on by move. The number of residents accessing alternative accommodation of their choice. The number of people satisfied with their alternative accommodation. | Programme Team |
| and manage safeguarding concerns as they arise. | | The provision of: | |

| Action | Timescale | Measure | Lead person |
|--|---------------------------------------|---|-------------------|
| All staff and volunteers to be trained in recognising and responding to safeguarding concerns | | Services that prioritise both safeguarding and independence. A well-trained workforce operating in a culture of zero tolerance of abuse. A sound framework for confidentiality and information sharing across agencies good universal services, such as community safety services. Needs and risk assessments to inform people's choices. A range of options for support to keep safe from abuse tailored to people's individual needs. | |
| Family members to be involved in the transfer process including the choice of an alternative provision. | In line with Implementation Timeline. | Friendship groups maintained where requested. Risk of social isolation removed. The number of residents able to transfer and remain within their local area where they have long established links. The number of relatives and carers able to maintain regular visits. The number of carers accessing support networks. | Programme Team |
| The continued wellbeing of people who had moved into new services to be monitored by reviews after three, six- and 12-months following transfer. | In line with Implementation Timeline. | The number of people satisfied with their alternative accommodation at reviews post transition. | Programme Team |
| The council to continue to consider how it can play a role in ensuring the need for specialist provision in key areas is met. This includes ensuring the | In line with Implementation Timeline. | Commissioning to take full account of equality issues and to ensure that the quality of services is consistent and of good quality | Programme Team |

| Action | Timescale | Measure | Lead person |
|---|---------------------------------------|---|-------------------|
| increasing need for dementia services and intermediate care is met. | | Services commissioned by the council will focus on quality of service to all diverse users. Provision of accessible services that meet the needs of all diverse users. A decrease in the number of older people needing long-term residential care. A decrease in hospital admissions and delayed discharge from hospital. An increase in the number of older people accessing preventative services that maintains independent living. | |
| The Council is committed to ensure that no individual is disadvantaged because of the proposals. Ensure that a full benefit and financial review is undertaken as part of service user assessment to ensure no financial detriment with respect to the cost of care received. | In line with Implementation Timeline. | No resident financially disadvantaged with respect to the cost of the care they receive because of change. | Programme Team |
| Ensure that the assessment team and care home staff are aware of the full range of alternative services available, and that information is available in a range of formats. | In line with Implementation Timeline. | Service users and their carers able to exercise choice and make informed decisions on the range of services available. Improved personalised services for older people and their careers, with improved outcomes. The number of residents who understand the changes and can make informed decisions. | Programme Team |

| Action | Timescale | Measure | Lead person |
|---|---------------------------------------|--|-------------------|
| Progress with future of the sites (subject to a decision to close). | In line with Implementation Timeline. | The number of decommissioned buildings in community use. | Programme Team |

| 13. Governance, ownership, and approval | | |
|---|--|------------|
| State here who has approved the actions and outcomes from the equality, | | |
| diversity, cohesion, and integration impact assessment | | |
| Name | Job title | Date |
| Shona MacFarlane | Deputy Director Social Work and SC Service | |
| Date impact assessment completed | | 30.04.24 |
| | | |
| 14. Monitoring progress for equality, diversity, cohesion, and integration actions (please tick) | | |
| As part of Service Planning performance monitoring | | |
| X As part of Project monitoring | | |
| Update report will be agreed and provided to the appropriate board Please specify which board | | |
| Other (please specify) | | |
| AS D. LP. L. | | |
| Though all key decisions are required to give due regard to equality the council only publishes those related to Executive Board, Full Council, Key Delegated Decisions, or a Significant Operational Decision. | | |
| A copy of this equality impact assessment should be attached as an appendix to the decision-making report: | | |
| Governance Services will publish those relating to Executive Board and Full Council. | | |
| The appropriate directorate will publish those relating to Delegated | | |
| Decisions and Significant Operational Decisions. A copy of all other equality impact assessments that are not to be published | | |
| should be sent to equalityteam@leeds.gov.uk for record. | | |
| Complete the appropriate section below with the date the report and attached assessment was sent: | | |
| | | Date sent: |
| Governance Services | | |
| For Delegated Decisions or Significant D | | Date sent: |
| Operational Decisions – sent to appropriate Directorate | | |
| All other decisions – sent to equalityteam@leeds.gov.uk Date sent: | | |